



Item return form due to material error

Buyer's information

Name and Surname:
Address:
Telephone:
E-mail:

Receipt no.: Date of received goods*:
Order number**:
Product code***:

Detailed description of the damaged good(s) to claim material error:
.....
.....
.....
.....

Contents of package received:
.....
.....

Note: The item you are returning due to a material error must be accompanied by all possible accessories upon return..

When was material error discovered (date):

In case the factual error is justified, I want (circle):

- Refund (specify transaction account number):.....
- Replacement for the same item (in case it is in stock)
- Troubleshooting

.....

Date and buyer's signature

* The date is on the item invoice
** The order number is in your received email. message when ordering the item.
*** The code is located on the item invoice.